

To submit a claim please register as a user

Lifetime Onsite Warranty

The joy of worry-free with our colour printers and MFPs.

Claim your free one year post warranty extension

You can claim a free one year post warranty extension, if you have bought a full set of genuine toner cartridges for a qualifying Xerox product in the last 60 days of the previous warranty period. [See full terms and conditions.](#)

To make a claim, you'll need your product serial number and a copy of the invoice for your set of toner. Then just complete our simple form, and we'll set up your warranty extension

[Enter Your Serial Number](#)

If your product does not qualify for the free warranty extension, you can still get peace of mind with our competitively-priced extended warranty offerings.

[Check Warranty Prices](#)

Sign In

User Name

Password

[Forgot Password?](#)

[Sign In >](#)

[Register As a User](#)

Please enter your serial number

Add Product

[Go back to previous page](#)

| Product Availability | User Details | Product Details | Customer Address | Product Location |
|--|--------------|-----------------|------------------|------------------|
| <div><p>Check your product details with us</p><p>Product Serial No*</p><input type="text"/></div> <p>Note: you will need your Xerox product serial number to register with us.</p> <p>Check</p> <p>Previous Next</p> | | | | |

Click Check

Your product has been found in our system. Click the next button to continue.

X

Previous **Next**

Please enter your User details a Red Axterix (*) is a mandatory requirement

Add Product

[Go back to previous p](#)

| | | | | |
|----------------------|---------------------|-----------------|------------------|------------------|
| Product Availability | User Details | Product Details | Customer Address | Product Location |
|----------------------|---------------------|-----------------|------------------|------------------|

Please use your email address

User Details

User Name *

Password *

Confirm Password *

Individual Corporate

First Name *

Last Name *

Phone *

Fax

Click Next

Your printer details will then be displayed. Please click next.

Add Product

[Go back to previous page](#)

| | | | | |
|----------------------|--------------|------------------------|------------------|------------------|
| Product Availability | User Details | Product Details | Customer Address | Product Location |
|----------------------|--------------|------------------------|------------------|------------------|

Product Details

Product Serial No

Product Name

Purchase Date

Warranty End Date

Shipment Date

If your product details are incorrect please contact our helpdesk email: XeroxWarranty@birchworldwide.com

[Previous](#) [Next](#)

The next page will ask for your address



Add Product

[Go back t](#)

| | | | | |
|----------------------|--------------|-----------------|-------------------------|------------------|
| Product Availability | User Details | Product Details | Customer Address | Product Location |
|----------------------|--------------|-----------------|-------------------------|------------------|

Customer Address

Address *

Line 2

Line 3

City *

Zip *

Country *

Select Country ▼

Product location is same as customer address

If the printer is located at the same address please tick the box.

Click next

If you clicked that the printer is located at the same address the next page will automatically populate. Please click save & continue.

You will now be asked to sign in using the details you logged. Email address and password.

Once signed in you will be add further products using the "Add your Product" button.

You will be able to see if you your printer is eligible for Free Warranty, click on claim next your product.

Purchase Extended Warranty

You have not purchased any offer yet

Available Offers

| Offer | For Product | |
|--|----------------|----------------------|
| Purchase Extended Warranty - UK - 8570 | COLORQUBE 8570 | More |

[View All Offers](#)

You can claim your warranty by clicking here and your product details will be populated

Free Warranty Products

Warranty End Date
01/04/2017

[Claim Details \(0\)](#)

Available Offers

| Offer | For Product | Serial No | Warranty End Date | |
|---|-------------|-----------|-------------------|-----------------------|
| Xerox Lifetime Warranty on colour printers & multifunction printers with CMYK ink purchase - 8570 | | | 01/04/2017 | Claim |

Submit your claim for free post warranty here

Click below button to add your Product

[Claim Free Warranty](#)

[Add Your Product](#)

[Enter Your Serial Number](#)

By clicking claim next to your recorded product, the data will pre populated.

Please upload your toner purchase invoice and confirm the printer location (Product Location)

Free Warranty Claim

[Go back to previous page](#)

| | |
|---|----------------------|
| User Profile | + |
| Customer Address | + |
| Product Location | - |
| Address * | <input type="text"/> |
| Line 2 | <input type="text"/> |
| Line 3 | <input type="text"/> |
| City * | <input type="text"/> |
| Zip * | <input type="text"/> |
| Country * | <input type="text"/> |
| <input type="button" value="Confirm >"/> | |

Please confirm your product location before submitting your claim.

| | |
|--|----------------------|
| Product Serial No * | <input type="text"/> |
| Product Name | <input type="text"/> |
| Purchase Date | <input type="text"/> |
| Shipment Date | <input type="text"/> |
| Warranty End Date | <input type="text"/> |
| Enter Remark | <input type="text"/> |
| <input type="button" value="Upload Document"/> | |

I agree to the [Terms & Conditions](#) of the offer.

Click Upload document

1/4/2016

Upload Document ×

Document Type *

Upload Document*

Enter Invoice No *

Enter Remark

Browse to upload you invoice and enter the Invoice number. Click submit.

Your invoice will be summarised. Agree to the Terms & Conditions of the offer.

| Sr.No. | Document Type | File Name | Invoice No | Remark | Action |
|--------|---------------|----------------------------|------------|--------|--------|
| 1 | Invoice | Test Document to load.xlsx | 123456 | | Delete |

I agree to the [Terms & Conditions](#) of the offer.

Click Submit

Thank You.
Your product free warranty claim submitted successfully

we will send you an acknowledgement shortly.

[Go Back to Home Page](#)