

To submit a claim please register as a user

Post Warranty Service Agreements

12 months service extension for your non-contracted Xerox printer

Your post warranty service options:

Please note - you must hold a current warranty or service agreement to purchase or claim a Post Warranty Service Agreement. There is a maximum of 5 years cover for printers and multifunction printers.

[Full terms can be viewed here:](#)

Free Extended Warranty program

You can claim a free one year post warranty service extension if you have bought a full set of genuine Xerox toner cartridges for a qualifying Xerox product in the last 6 months of the previous warranty period. See full terms and conditions.

To make a claim, you'll need your printer serial number and a copy of the invoice for your set of toners. Then just complete our form, and we'll set up your service extension.

[Enter Your Serial Number](#)

Purchase Warranty / Service cover

If your product does not qualify for the free warranty extension, you can still get peace of mind by purchasing our competitively-priced Post Warranty Service Agreements.

Please note - you must hold a current warranty or service agreement to purchase or claim a Post Warranty Service Agreement. There is a maximum of 5 years cover for printers and multifunction printers.

[Check prices and eligible equipment](#)

Sign In

[Forgot Password?](#)

Sign In >

Register As a User



Please enter your serial number

Add Product

Go back to previous page

Product Availability	User Details	Product Details	Customer Address	Product Location
<div><div><div>Check your product details with us</div><div><div>Product Serial No*</div><div></div></div><div><div>Note: you will need your Xerox product serial number to register with us.</div><div>Check</div></div></div><div><div>Previous</div><div>Next</div></div></div>				

Click Check


Your product has been found in our system.Click the next button to continue.


×

Previous

Next

Please enter your User details. A Red Asterisk (*) is a mandatory requirement.

 Warranty Portal

 United Kingdom

Add Product

[Go back to previous page](#)

Product Availability

User Details

Product Details

Customer Address

Product Location

User Details

User Name *

Password *

Confirm Password *

☒ Individual ☐ Corporate

First Name *

Last Name *

Phone *

Fax

Mobile

Please use your email address

Click Next

Your printer details will then be displayed. Please click next.

Add Product

Product Availability	User Details	Product Details	Customer Address
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Product Details

Product Serial No

Product Name

VersaLink C405

Purchase Date

04/10/2020

Warranty End Date

04/10/2021

Shipment Date


18/08/2020


[If your product details are incorrect please contact our helpdesk email: xeroxwarranty@e2open.com](#)

Previous

Next

The next page will ask for your address

 Warranty Portal

 United Kingdom

Add Product

[Go back to previous page](#)

Product Availability

User Details

Product Details

Customer Address

Product Location

Customer Address

Address *

Line 2

Line 3

City *

Zip *

Country *

United Kingdom

☐ Product location is same as customer address

Previous

Next

If the printer is located at the same address please tick the box.

Click next

If you clicked that the printer is located at the same address the next page will automatically populate. Please click save & continue.

You will now be asked to sign in using the details you logged. Email address and password.

Once signed in you will be able to add further products using the “Add your Product” button.

You will be able to see if your printer is eligible for Free Warranty, click on claim next to your product.

Purchase Extended Warranty

You have not purchased any offer yet

Available Offers

Offer	For Product	
test Purchase Extended Warranty - UK - 7500	PHASER 7500 (W)	More
Test Purchase Extended Warranty - UK - 3600	PHASER 3600 DN	More
Test Purchase Extended Warranty - UK - 4600	PHASER 4600 NM	More

[View All Offers](#)

Please note that you must currently hold a valid warranty to purchase a Post Sales Warranty.
Please email xeroxwarranty@e2open.com to enquire about purchasing a Post Sales Warranty.

Free Warranty Products

PHASER 7500 (W)

Product Serial No:		Active Claim
Purchase Date	Warranty End Date	
21/03/2018	21/03/2021	-

PHASER 6700 WARRANTY

Product Serial No:		Active Claim
Purchase Date	Warranty End Date	
03/04/2018	03/04/2021	-

Available Offers

Offer	For Product	Serial No	Warranty End Date	
Test Extended Warranty - UK - 3600	PHASER 3600 DN		05/02/2021	Claim
Test Xerox Extended Warranty - 6700	PHASER 6700 WARRANTY		06/04/2021	Claim
Test Xerox Extended Warranty - 6700	PHASER 6700 WARRANTY		03/04/2021	Claim
test Extended Warranty - 7500	PHASER 7500 (W)		21/03/2021	Claim

You can claim your warranty by clicking here and your product details will be populated

Click below button to add your Product

[Add Your Product](#)

[Enter Your Serial Number](#)

By clicking claim next to your recorded product, the data will be populated.

Please upload your toner purchase invoice and confirm the printer location (Product Location)

Free Warranty Claim

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User Profile	+	Product Serial No *	
Customer Address	+	Product Name	
Product Location	-	Purchase Date	
Address *		Shipment Date	
Line 2		Warranty End Date	
Line 3		Enter Remark	
City *			
Zip *			
Country *			
<div>Confirm ></div>			
<div>Please confirm your product location before submitting your claim.</div>			

☒ I agree to the [Terms & Conditions](#) of the offer.

Upload Document

Reset Submit >

Click Upload document

1/4/2016

Upload Document

Document Type *

Invoice

Upload Document*

Upload File

Browse >

Enter Invoice No *

Enter Remark

Reset

Submit

Browse to upload your invoice and enter the Invoice number. Click submit.

Your invoice will be summarised. Agree to the Terms & Conditions of the offer.

Sr.No.	Document Type	File Name	Invoice No	Remark	Action
1	Invoice	Test Document to load.xlsx	123456		Delete

☒ I agree to the [Terms & Conditions](#) of the offer.

Reset Submit >

Click Submit

Thank You.

Your product free warranty claim submitted successfully

we will send you an acknowledgement shortly.

[Go Back to Home Page](#)