

To submit a claim please register as a user

## Post Warranty Service Agreements

12 months service extension for your non-contracted Xerox printer

### Your post warranty service options:

Please note - you must hold a current warranty or service agreement to purchase or claim a Post Warranty Service Agreement. There is a maximum of 5 years cover for printers and multifunction printers.

[Full terms can be viewed here:](#)

#### Free Extended Warranty program

You can claim a free one year post warranty service extension if you have bought a full set of genuine Xerox toner cartridges for a qualifying Xerox product in the last 6 months of the previous warranty period. See full terms and conditions:

To make a claim, you'll need your printer serial number and a copy of the invoice for your set of toners. Then just complete our form, and we'll set up your service extension.

[Enter Your Serial Number](#)

#### Purchase Warranty / Service cover

If your product does not qualify for the free warranty extension, you can still get peace of mind by purchasing our competitively-priced Post Warranty Service Agreements.

Please note - you must hold a current warranty or service agreement to purchase or claim a Post Warranty Service Agreement. There is a maximum of 5 years cover for printers and multifunction printers.

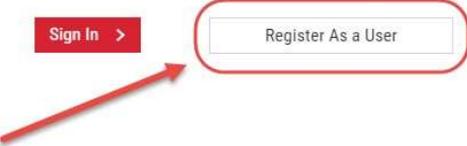
[Check prices and eligible equipment](#)

Sign In

[Forgot Password?](#)

Sign In >

Register As a User



Please enter your serial number

Add Product

[Go back to previous page](#)

Product Availability	User Details	Product Details	Customer Address	Product Location
<div><p><b>Check your product details with us</b></p><p>Product Serial No*</p><input type="text"/><p><small>Note: you will need your Xerox product serial number to register with us.</small></p><p><b>Check</b></p></div> <p>Previous Next</p>				

Click Check

Your product has been found in our system. Click the next button to continue. ✕

Previous **Next**

Please enter your User details. A Red Asterisk (\*) is a mandatory requirement.

Add Product

[Go back to previous page](#)

Product Availability	User Details	Product Details	Customer Address	Product Location
<div><p><b>User Details</b></p><p>User Name * <input type="text"/></p><p>Password * <input type="password"/></p><p>Confirm Password * <input type="password"/></p><p><input checked="" type="radio"/> Individual <input type="radio"/> Corporate</p><p>First Name * <input type="text"/></p><p>Last Name * <input type="text"/></p><p>Phone * <input type="text"/></p><p>Fax <input type="text"/></p><p>Mobile <input type="text"/></p></div>				

Please use your email address



Click Next

Your printer details will then be displayed. Please click next.

# Add Product

Product Availability

User Details

Product Details

Customer Address

## Product Details

Product Serial No

Product Name

Purchase Date

Warranty End Date

Shipment Date

[If your product details are incorrect please contact our helpdesk email: xeroxwarranty@e2open.com](#)

Previous

Next

The next page will ask for your address

Add Product

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Product Availability	User Details	Product Details	Customer Address	Product Location
<div><p><b>Customer Address</b></p><p>Address * <input type="text"/></p><p>Line 2 <input type="text"/></p><p>Line 3 <input type="text"/></p><p>City * <input type="text"/></p><p>Zip * <input type="text"/></p><p>Country * <input type="text" value="United Kingdom"/></p><p><input type="checkbox"/> Product location is same as customer address</p><p><input type="button" value="Previous"/> <input type="button" value="Next"/></p></div>				

If the printer is located at the same address please tick the box.

Click next

If you clicked that the printer is located at the same address the next page will automatically populate. Please click save & continue.

You will now be asked to sign in using the details you logged. Email address and password.

Once signed in you will be able to add further products using the "Add your Product" button.

You will be able to see if your printer is eligible for Free Warranty, click on claim next to your product.

### Purchase Extended Warranty

You have not purchased any offer yet

#### Available Offers

Offer	For Product	
test Purchase Extended Warranty - UK - 7500	PHASER 7500 (W)	<a href="#">More</a>
Test Purchase Extended Warranty - UK - 3600	PHASER 3600 DN	<a href="#">More</a>
Test Purchase Extended Warranty - UK - 4600	PHASER 4600 NM	<a href="#">More</a>

[View All Offers](#)

Please note that you must currently hold a valid warranty to purchase a Post Sales Warranty.  
Please email [xeroxwarranty@e2open.com](mailto:xeroxwarranty@e2open.com) to enquire about purchasing a Post Sales Warranty.

You can claim your warranty by clicking here and your product details will be populated

### Free Warranty Products

	<b>PHASER 7500 (W)</b> Product Serial No: [redacted] Purchase Date: 21/03/2018   Warranty End Date: 21/03/2021   Active Claim: -
	<b>PHASER 6700 WARRANTY</b> Product Serial No: [redacted] Purchase Date: 03/04/2018   Warranty End Date: 03/04/2021   Active Claim: -

#### Available Offers

Offer	For Product	Serial No	Warranty End Date	
Test Extended Warranty - UK - 3600	PHASER 3600 DN	[redacted]	05/02/2021	<a href="#">Claim</a>
Test Xerox Extended Warranty - 6700	PHASER 6700 WARRANTY	[redacted]	06/04/2021	<a href="#">Claim</a>
Test Xerox Extended Warranty - 6700	PHASER 6700 WARRANTY	[redacted]	03/04/2021	<a href="#">Claim</a>
test Extended Warranty - 7500	PHASER 7500 (W)	[redacted]	21/03/2021	<a href="#">Claim</a>

Click below button to add your Product

[Add Your Product](#)

[Enter Your Serial Number](#)

By clicking claim next to your recorded product, the data will be populated.

Please upload your toner purchase invoice and confirm the printer location (Product Location)

## Free Warranty Claim

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User Profile	+
Customer Address	+
<b>Product Location</b>	-
Address *	<input type="text"/>
Line 2	<input type="text"/>
Line 3	<input type="text"/>
City *	<input type="text"/>
Zip *	<input type="text"/>
Country *	<input type="text"/>
<input type="button" value="Confirm &gt;"/>	

Please confirm your product location before submitting your claim.

Product Serial No *	<input type="text"/>
Product Name	<input type="text"/>
Purchase Date	<input type="text"/>
Shipment Date	<input type="text"/>
Warranty End Date	<input type="text"/>
Enter Remark	<input type="text"/>
<input type="button" value="Upload Document"/>	

I agree to the [Terms & Conditions](#) of the offer.

Click Upload document

1/4/2016

Upload Document

Document Type \* Invoice

Upload Document\* Upload File Browse >

Enter Invoice No \*

Enter Remark

Reset Submit

Browse to upload your invoice and enter the Invoice number. Click submit.

Your invoice will be summarised. Agree to the Terms & Conditions of the offer.

Sr.No.	Document Type	File Name	Invoice No	Remark	Action
1	Invoice	Test Document to load.xlsx	123456		Delete

I agree to the [Terms & Conditions](#) of the offer.

Reset Submit >

Click Submit

Thank You.  
Your product free warranty claim submitted successfully

*we will send you an acknowledgement shortly.*

[Go Back to Home Page](#)