

## **14 Day Trial Terms & Conditions**

1. The trial must be agreed prior to purchase
2. The customer must speak to a printer expert at [Printerland.co.uk](http://Printerland.co.uk) to discuss requirements
3. The trial must be to test a specific feature of the printer agreed in advance
4. The Printer must be paid for in full upfront
5. [Printerland.co.uk](http://Printerland.co.uk) will agree how many pages can be printed during the trial
6. During the trial all packaging (internal & external) must be kept in-tact and not marked in any way
7. If the printer is unsuitable [Printerland.co.uk](http://Printerland.co.uk) must be informed as soon as possible in order to arrange collection
8. [Printerland.co.uk](http://Printerland.co.uk) will arrange and pay for collection from UK mainland addresses
9. Should a collection be required, the goods must be made available on the ground floor ready for collection, and collections will only take place on an all-day service, Monday to Friday
10. The printer must be re-packaged as it arrived and the outer box sealed with a single layer of clear tape (or pallet straps where applicable)
11. Should the customer exceed the maximum number of agreed pages the trial ends and the customer cannot return the printer unless they have written agreement from [Printerland.co.uk](http://Printerland.co.uk) prior
12. Should the customer fail to contact us within the 14 day trial period then the printer cannot be returned unless they have written agreement from [Printerland.co.uk](http://Printerland.co.uk)