

# Free Offer Claim Form



To claim the free offer as part of our Xerox Phaser 6125 promotion, print and complete this form then post, fax or e-mail it back to us with a copy of your proof of purchase using the contact details shown in the form.

For this claim to be valid all information must be completed.

# **CHOICE OF OFFER:**

Please tick one of the offers below that you wish to receive as part of the promotion.

A free wireless print server/unit
 A free 2 year extended warranty
 A free set of Cyan, Magenta and Yellow toner cartridges

# **YOUR DETAILS:**

| Title               | First Name |
|---------------------|------------|
| Last name           |            |
| Job Title           | Company    |
| House number / Name |            |
| Street              |            |
| Town                |            |
| City                |            |
| County              | Post code  |
| Country             |            |
| Telephone           |            |
| E-mail address      |            |

☐ Please tick if you'd be happy to receive further information from Xerox via e-mail. ☐ Please tick if you do NOT wish to receive any future information from Xerox.









# YOUR RESELLER'S DETAILS:

| Reseller Name: |            |
|----------------|------------|
| Street name:   |            |
| Town:          | City:      |
| County:        | Post Code: |
| Country:       | Telephone: |

### **PRINTER DETAILS:**

Remember to provide a copy of the invoice with this completed claim form.

| Printer Model | Serial Number | Purchase Date | Invoice Number | Purchase Price |
|---------------|---------------|---------------|----------------|----------------|
| 6125V_N       |               |               |                |                |

# **SHIPPING DETAILS:**

Provide the details of the address we need to send your choice of items to. (Please note that confirmation of the Extended Warranty will only be sent by e-mail and other claims will only be shipped to the customer details shown on the proof of purchase invoice).

| Title             | First Name |
|-------------------|------------|
| Last name         |            |
| Company Name      |            |
| House name / Name |            |
| Street            |            |
| Town              | City       |
| County            | Post code  |
| Country           |            |
| Telephone         | E-mail     |

| FUTURE XEROX PROMOTIONS:   |
|--|
| If you would like us to inform you of any future Xerox promotions and products or would like any further information about Xerox products and services please tick here $\Box$ |
| Declaration:   |
| I have read, understood and agree to the terms and conditions of the promotion.  |
| Signature  |
| Date   |
| Print name   |
|  |

# WHAT TO DO NEXT:

Once you have completed this claim form, send it back to us with a copy of your invoice as proof of purchase either by :

- a. E-mail to 6125@enigma-marketing.co.uk
- b. Fax to +44 (0)1628 580088
- c. Post to the following address;

Enigma Marketing Services Ltd The New Boat House, Mill Lane, Maidenhead Berkshire, SL6 0AA United Kingdom

### WHAT HAPPENS NEXT:

# **Wireless Unit or Toner Cartridges**

Once we have received your claim form and validated your proof of purchase we will ship your free item to the shipping address provided within 28 days of approving your claim.

### **Extended Warranty**

Once we have received your claim form and validated your proof of purchase, we will e-mail you confirmation of the warranty extension to the e-mail address provided in the contact details, within 28 days of approving your claim.









### **TERMS & CONDITIONS**

- The Xerox Phaser™ 6125 promotion (hereinafter referred to as the 'Offer') is offered to end users purchasing a new Xerox Phaser 6125.
- 2. The Offer consists of a choice of one of the following items:

A free wireless print server/unit, or

A free 2 year extended warranty (making a total of three years), or A set of Cyan, Magenta and Yellow toner cartridges

3. Important information:

Wireless Unit: Xerox reserves the right, in the event of non-availability to substitute this item with an equivalent model from the same or an alternative manufacturer.

2 Year Extended Warranty: This item is for a 2 year extended warranty, and is in addition to the normal one year warranty on the Phaser 6125, making a total of 3 years warranty. Customers must follow the usual online registration process for the normal one year warranty before the additional two year warranty can be recorded and confirmation forwarded to the customer. Failure to register online may invalidate the additional two year warranty offer. Toner Cartridge Set: The set comprises of one of each of the following Xerox original toner cartridges: Cyan (106R01331), Magenta (106R01332) and Yellow (106R01333).

- 4. The Offer is available from 25th February 16th May 2008 or whilst stocks last.
- 5. This Offer is limited to one claim per qualifying end user printer purchase.
- 6. This Offer is only valid for end users in the UK and Ireland.
- These Terms and Conditions set out the entire scope of the agreement between Xerox Limited and an end user in relation to this Offer.
- 8. By Participating in this Offer, end users agree to waive any right to claim any ambiguity or error in these Terms and Conditions, and further agree to abide by, and be bound to, these Terms and Conditions. The decisions of Xerox Limited are binding and final on all matters related to the Offer.
- 9. To redeem this Offer, end users must provide a completed claim form and proof of purchase in the form of a copy sales receipt or copy of invoice showing qualifying products purchased, the purchase price, the date of purchase, invoice number, product serial number, the reseller's name and address and the choice of free item clearly marked. Proof of purchase can be a fax copy or photocopy. The participant must not send original receipts or invoices as these will not be returned. Please send your claim form and proof of purchase:
- a. By E-mail to: 6125@enigma-marketing.co.uk
- b. By Fax to: +44 (0)1628 580088
- c. Or by post to:

Enigma Marketing Services Ltd The New Boat House Mill Lane Maidenhead Berkshire SL6 OAA United Kingdom

- 10. All incomplete claim forms will be returned to the end user and must be resubmitted before the claim is considered valid. Claims will be deemed invalid if proof of purchase, signatures, product descriptions, serial numbers, price or promotional item choice have not been included.
- 11. No responsibility will be accepted for claims which have been lost, delayed in the post, misdirected, damaged or insufficiently stamped. Proof of posting will not be accepted as proof of delivery.
- 12. Xerox Limited reserve the right to audit all claims to ensure that the terms and conditions have been adhered to and to request any additional information and supporting documents.

- 13. All claims must be submitted by the end user customer. Resellers may not submit claims on behalf of their customers.
- 14. The closing date for this Offer is 16th May 2008. All purchases must be made and invoiced by this date. Claims should be made within 14 days of purchase and all claims must be received at Xerox Limited no later than 30th May 2008. Xerox Limited accepts no responsibility for lost, late or misdirected mail.
- 15. There are no cash alternatives.
- 16. Please allow up to 28 days for delivery upon receipt of proof of purchase. Delivery times will be between 9am-5pm Monday to Friday.
- 17. Deliveries will only be made to private end users with addresses in the following countries: UK and Ireland.
- 18. All promotional items in this offer are subject to availability and Xerox Limited reserves the right to provide an alternative offer of equivalent value if product stock is not available.
- 19. This Offer may not be used in conjunction with any other Xerox Limited promotion or when purchasing a qualifying printer as part of a negotiated bid unless Xerox Limited has provided its written approval in advance.
- Claimants should keep a copy of the terms and conditions, claim form and proof of purchase for their records.
- 21. This is an end-user offer only. Xerox resellers and distributors cannot participate in this promotion.
- 22. If, for whatever reason, the printer purchased is returned or money refunded, Xerox Limited may arrange for the promotional item to be collected from the end user. The promotional item must be returned in its correct packaging. Failure to return the promotional item may result in prosecution.
- Your free promotional item will be provided direct from Xerox Limited and can not be obtained from your reseller.
- 24. Every effort has been made to ensure that the information in this document is accurate. Xerox Limited shall not be responsible for printing errors or any defects in the promotional item. Data Protection Act 1998. Data collected from any participant will be used solely by Xerox Limited and its affiliates. Xerox may disclose your personal information only in the following instances: (I) when required by law; (ii) to protect its rights or property; and (iii) when the information is to be shared, in general terms, with its advertisers and partners.
- 25. Xerox Limited reserves the right to terminate the Offer or may vary, change or waive the application of these Terms and Conditions at any time, without prior notice.
- 26. Should claimants have any query regarding the process of their claim they may contact the Xerox helpline at 6125@enigma-marketing.co.uk
- 27. Technical queries concerning installation and performance of the free wireless unit should be directed to:

Website: www.usr-emea.com/support/s-main-menu.asp?loc=unkg

E-mail: www.usr.com/e-mailsupport/uk
UK: Telephone: 0870 844 4546

UK: Telephone: **0870 844 4546** Ireland: Telephone: **1890 252 130** 

 The sponsor of this Offer is: Xerox Europe Channel Marketing, Xerox Limited, Waterside, Oxford Road, Uxbridge, Middlesex, UB8 1HS, United Kingdom.